CASE STUDY



SECURING THE MISSION

Transporting Sensitive DoD Freight

OVERVIEW

BTX Global Logistics is your trusted partner for shipping and logistics, offering adaptable solutions for shipments of any weight or size, reaching destinations across the globe. Recently, our dedicated Government division took on an exciting challenge: ensuring the safe delivery of a highly sensitive shipment for the Department of Defense (DoD), with an unwavering commitment to 100% compliance, timely delivery, and a flawless execution. Our team of subject matter experts (SMEs) brings over six decades of combined experience and is recognized for its deep expertise and ability to deliver in the world's most challenging environments.

CHALLENGE

This crucial cargo, consisting of Department of Defense secure equipment, assigned by the prime contractor, began its journey at our BWI-IAD branch in Baltimore, MD. From there, it traveled across the continental United States to our BTX-SFO location in San Francisco, CA, before being air freighted to its final destination in Incheon, South Korea. Each step of this journey demanded rigorous security protocols and meticulous planning.

We proudly navigated tight deadlines, chose the most efficient routes, and coordinated seamlessly with military bases. Upholding the Defense Transportation Regulations (DTR) and adhering to HAZMAT regulations were essential.

These operations demand expertise in navigating complex import/export regulations, coordinating multimodal transports and ensuring timely delivery despite unpredictable obstacles.



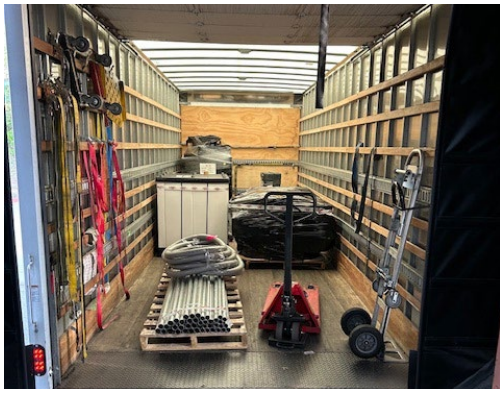
CASE STUDY

SECURING THE MISSION

EXECUTING THE PLAN

BTX Global Logistics leveraged its global footprint and operational excellence to provide an end-to-end logistics solution and ensure timely delivery without any issues. BTX adopted a proactive approach by implementing a series of specific procedures and controls. Our team coordinated with our vendors to take photos at each step of the journey to verify compliance. Additionally, BTX coordinated the secure packaging required in such shipments, which included using BTX logoed security tape, metal banding, and seals. Due to BTX's strong strategic partnership with the airline, they fully supported this objective, working closely with the DoD to monitor, scan, and track our freight at every step. When the freight arrived in Korea, our driver captured photos for final verification, ensuring everything matched perfectly.

Pick up at customer's site


Unpacking at ICN Airport





CASE STUDY

SECURING THE MISSION

Unloading at the final destination







SOLUTION

BTX ensured that the essential cargo reached its destination safely and efficiently by using secure transport methods, including satellite tracking. Carriers were vetted, and security locations were strategically planned in coordination with the prime contractor and their protocols.

RESULTS

Our operations and commitment to compliance ensured that this assignment was executed with precision, reliability, and security. The transit time and accuracy adhered to the customer's agreed-upon schedule, with no security incidents reported. Total transparency was ensured by sharing photos and serial numbers of the seals at every stage of the journey. Feedback from the prime contractor was summarized with two words: "Fantastic job!"



CONCLUSION

BTX Global Logistics' expertise, global reach, and commitment to operational excellence, coupled with the combined experience from our government subject matter experts, uniquely qualify us as a trusted partner for government organizations. We are able to support operations worldwide, regardless of complexity or urgency. In the interest of national security, it is crucial to follow protocols when transporting highly sensitive shipments for government agencies. We successfully achieved our ultimate goals of compliance, on-time delivery and zero incidents.